



Hong Kong Housing Authority

## Protrain China *Case study in focus*

### The Challenge

Developed a comprehensive adapted tailor made training program to increase project management skills and soft skills of managers and directors of the IT department.

For more info go to  
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The IT department of Hong Kong Housing Authority, a governmental branch, was looking to enhance sharply their ability to deliver complex large IT projects cutting across many functions of the organization. With the PMO the leadership team had identify key skills they needed to improve and was looking for a training provider who could adapt the content and develop a tailor made program for them.

Protrain China was mandated to develop this training program for them targeted to all senior managers and directors of HKHA It department.

### The Protrain China Solution

The solution delivered was a program spread over 4 months that was covering all the following elements:

- ◆ project management fundamentals 9 body of knowledge
- ◆ the justification of new projects
- ◆ the management of project cost
- ◆ Benchmarking project
- ◆ PMO overview tools and techniques

### The Deliverables

This project was managed completely from Hong Kong, China :

- Program development
- Training course student materials
- Set of templates supporting new practices
- PMP exam preparation from PMI
- Going forward plan for implementation.

### The Results

The program was delivered to more than 30 IT leaders of HKHA;

- Improvement on project planning time
- Improvement on defining deliverables using the Work Breakdown Structure techniques
- Introduction of project quality management plan
- Introduction of risk management plan as part of each HKHS IT project
- Deployment of feasibility study tools



Finally , HKHA expressed is satisfaction with the all programs, meeting all objectives targeted.